

Project Initiation & Kick-Off

Ardoq Services Offering

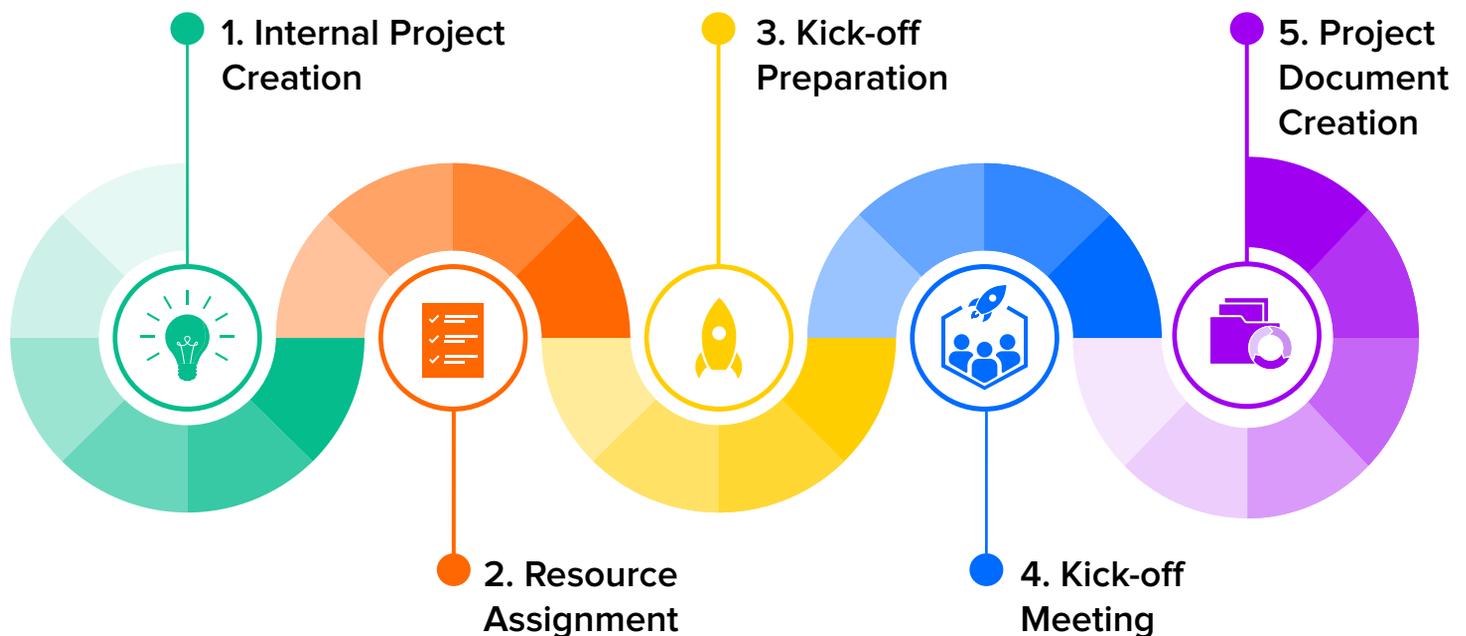


Get your Ardoq Professional Services engagement off to a great start with a round of introductions and the establishment of key project terms and processes.

What it is

Ardoq Professional Services begin all our customer engagements with a set of standard project initiation activities that will establish mutually-agreed procedures and reference terms for working together.

Project Initiation & Kick-off consists of the following:



What you'll accomplish

- Meet your Ardoq Professional Services Consultant(s)
- Confirm the scope of the Ardoq Professional Services engagement
- Agree on basic project administrative processes, i.e. status reporting and workshop scheduling
- Agree the schedule of workshops for the next services module(s)

What you'll get

- Kick-off Meeting
- Project Reference Document

More information

- All services are delivered remotely unless otherwise communicated and scheduled. Travel and expenses incurred due to a request by the customer will be invoiced at cost.
- All services assume that the assigned Professional Services consultant(s) is granted access to the Customer's Ardoq instance.
- Customer will ensure that all relevant stakeholders are identified and available to participate in workshops, answer questions and otherwise assist Ardoq Professional Services in the completion of the activities.
- Project documents will be shared with Customer via email or other mutually agreed mechanisms and will be deemed accepted by Customer unless notification is received within forty-eight hours highlighting why acceptance is not given.
- All modules must be completed within twelve months of purchase, otherwise they will expire and any unused activities or deliverables will be forfeited.

About Ardoq Professional Services

Ardoq Professional Services is a Global team of consultants focused on enabling Customers and Partners in the use of the Ardoq platform in order to achieve rapid time-to-value and deliver the insights that help drive business transformation and achievement of strategic objectives. We leverage a suite of Ardoq best practices that have been developed over many years of experience to address common business challenges faced by our Customers. Ardoq Professional Services offers advisory, educational, configuration and integration guidance through a comprehensive set of modular packages and custom options that are targeted towards achieving expectations and realizing value from our Customers' investment.

For more information, please contact:

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or get in touch via your Ardoq Account Representative.

