Integration – ServiceNow Out-of-the-Box Import

Ardoq Services Offering

Ardoq

Learn the power of the Ardoq ServiceNow Importer enabling you to link your ServiceNow assets into the Ardoq platform to achieve end-to-end traceability from technical viewpoint to strategy.

What it is

A Professional Services integration consultant will provide you with the necessary knowledge and skills to configure the Ardoq ServiceNow Importer feature via four workshops focussing on: initial setup and connectivity; data analysis and filtering; loading and scheduling complex configurations; and Ardoq best practices.

ServiceNow OOTB Import Integration consists of the following:

Initial setup & connectivity → Data analysis & filtering → Loading & scheduling complex configurations → Ardoq best practices

What you'll accomplish

- Set up Ardoq Out of the Box ServiceNow integration

- Training on Ardoq importer features

- Best Practices and roadmap to self sufficiency

What you'll get

- Workshop 1: Connectivity enablement - Plug in install - service account - Role - prefetch filter

- Workshop 2: Analyze : Analyzing SN data and accessing/filtering data from Ardoq Importer

- Workshop 3: Loading and scheduling complex configurations of Components and References

- Workshop 4: Best practices, real life use case, Deletion strategy and Q&A

  (each workshop is 2 hours in duration)

More information

- All services are delivered remotely unless otherwise communicated and scheduled. Travel and expenses incurred due to a request by the customer will be invoiced at cost.

- All services assume that the assigned Professional Services consultant(s) is granted access to the Customer's Ardoq instance.

- Customer will ensure that all relevant stakeholders are identified and available to participate in workshops, answer questions and otherwise assist Ardoq Professional Services in the completion of the activities.

- Project documents will be shared with Customer via email or other mutually agreed mechanisms and will be deemed accepted by Customer unless notification is received within forty-eight hours highlighting why acceptance is not given.

- All modules must be completed within twelve months of purchase, otherwise they will expire and any unused activities or deliverables will be forfeited.

About Ardoq Professional Services

Ardoq Professional Services is a Global team of consultants focused on enabling Customers and Partners in the use of the Ardoq platform in order to achieve rapid time-to-value and deliver the insights that help drive business transformation and achievement of strategic objectives. We leverage a suite of Ardoq best practices that have been developed over many years of experience to address common business challenges faced by our Customers. Ardoq Professional Services offers advisory, educational, configuration and integration guidance through a comprehensive set of modular packages and custom options that are targeted towards achieving expectations and realizing value from our Customers' investment.

For more information, please contact:

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or get in touch via your Ardoq Account Representative.

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