

Engagement Management – Block of Hours

Ardoq Services Offering



Adds an Ardoq Engagement Manager to complement the Ardoq Professional Services Consultant and align with your internal project governance processes.

What it is

Ardoq Professional Services consultants are capable of self-managing and, by default, provide a weekly, emailed status summary that tracks actions, issues and key decisions made throughout our engagement. However, we recognise that this might not be sufficient for some customers and so we can also assign an Ardoq Engagement Manager to liaise with your own Project Manager and support your internal project governance processes. The Ardoq Engagement Manager will work with our consultant, and other cross-functional teams, as necessary, to facilitate the smooth delivery of the Ardoq activities and provide your Project Manager with the appropriate information at the right time, according to an agreed operating model. This service offering can be purchased in multiples of four (4) hours for complete flexibility and we recommend at least one hour of Engagement Manager time for each week of the estimated project duration.

What you'll accomplish

- Project governance support

What you'll get

- Four (4) hours of Ardoq Engagement Manager time

More information

- All services are delivered remotely unless otherwise communicated and scheduled. Travel and expenses incurred due to a request by the customer will be invoiced at cost.
- All services assume that the assigned Professional Services consultant(s) is granted access to the Customer's Ardoq instance.
- Customer will ensure that all relevant stakeholders are identified and available to participate in workshops, answer questions and otherwise assist Ardoq Professional Services in the completion of the activities.
- Project documents will be shared with Customer via email or other mutually agreed mechanisms and will be deemed accepted by Customer unless notification is received within forty-eight hours highlighting why acceptance is not given.
- All modules must be completed within twelve months of purchase, otherwise they will expire and any unused activities or deliverables will be forfeited.

About Ardoq Professional Services

Ardoq Professional Services is a Global team of consultants focused on enabling Customers and Partners in the use of the Ardoq platform in order to achieve rapid time-to-value and deliver the insights that help drive business transformation and achievement of strategic objectives. We leverage a suite of Ardoq best practices that have been developed over many years of experience to address common business challenges faced by our Customers. Ardoq Professional Services offers advisory, educational, configuration and integration guidance through a comprehensive set of modular packages and custom options that are targeted towards achieving expectations and realizing value from our Customers' investment.

For more information, please contact:

Services@ardoq.com

or get in touch via your Ardoq Account Representative.

