

# Ad-hoc Assistance – Block of Hours

## Ardoq Services Offering



*The Ad-hoc Assistance Block of Hours gives you a flexible approach to secure general Ardoq Professional Services assistance.*

### What it is

Stuck on a specific Ardoq challenge? Need general Ardoq guidance that doesn't fit into any of our other packages? Then the Ad-hoc Assistance - Block of Hours service offering provides you with up to eight (8) hours of Ardoq Professional Services consulting time to be used for whatever you need. This service offering can be purchased in multiples of eight (8) hours for complete flexibility.

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### What you'll accomplish

- Anything you want!

### What you'll get

- Eight (8) hours of Ardoq Professional Services time

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### More information

- All services are delivered remotely unless otherwise communicated and scheduled. Travel and expenses incurred due to a request by the customer will be invoiced at cost.
- All services assume that the assigned Professional Services consultant(s) is granted access to the Customer's Ardoq instance.
- Customer will ensure that all relevant stakeholders are identified and available to participate in workshops, answer questions and otherwise assist Ardoq Professional Services in the completion of the activities.
- Project documents will be shared with Customer via email or other mutually agreed mechanisms and will be deemed accepted by Customer unless notification is received within forty-eight hours highlighting why acceptance is not given.
- All modules must be completed within twelve months of purchase, otherwise they will expire and any unused activities or deliverables will be forfeited.

## About Ardoq Professional Services

Ardoq Professional Services is a Global team of consultants focused on enabling Customers and Partners in the use of the Ardoq platform in order to achieve rapid time-to-value and deliver the insights that help drive business transformation and achievement of strategic objectives. We leverage a suite of Ardoq best practices that have been developed over many years of experience to address common business challenges faced by our Customers. Ardoq Professional Services offers advisory, educational, configuration and integration guidance through a comprehensive set of modular packages and custom options that are targeted towards achieving expectations and realizing value from our Customers' investment.

For more information, please contact:

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or get in touch via your Ardoq Account Representative.

