

*Learn the power of the Ardoq ServiceNow importer enabling you to link your ServiceNow assets into the Ardoq platform to achieve end-to-end traceability from technical viewpoint to strategy.*

### What it is

Streamlining data flows from third-party applications that contain relevant information for your Ardoq metamodel, reports and dashboards ensures that analysis and decision making is always performed with the most up-to-date knowledge. The Ardoq ServiceNow Importer is an out-of-the-box connector that enables the synchronization of ServiceNow assets data with Ardoq.

To assist you with the implementation of this, an Ardoq Professional Services integration consultant will provide you with the necessary knowledge and skills to configure the Ardoq ServiceNow Importer feature via four interactive workshops.

The ServiceNow Importer integration service offering consists of the following:



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### What you'll accomplish

- Set up Ardoq out-of-the-box ServiceNow import integration
- Training on Ardoq Import features
- Best practices & roadmap to self-sufficiency on ServiceNow integration

### What you'll get

- Connectivity enablement workshop
- ServiceNow data analysis workshop
- Loading & scheduling complex configurations workshop
- Best practices & real-life use case workshop

## More information

- Each workshop is approximately 90 minutes in length.
- All services are delivered remotely unless otherwise communicated and scheduled. Travel and expenses incurred due to a request by the customer will be invoiced at cost.
- All services assume that the assigned Professional Services consultant(s) is granted access to the Customer's Ardoq instance.
- Customer will ensure that all relevant stakeholders are identified and available to participate in workshops, answer questions and otherwise assist Ardoq Professional Services in the completion of the activities.
- All activities within this service package must be completed within twelve months of purchase, otherwise they will expire and any unused activities or deliverables will be forfeited.

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## About Ardoq Professional Services

Ardoq Professional Services is a Global team of consultants focused on enabling Customers and Partners in the use of the Ardoq platform in order to achieve rapid time-to-value and deliver the insights that help drive business transformation and achievement of strategic objectives. We leverage a suite of Ardoq best practices that have been developed over many years of experience to address common business challenges faced by our Customers. Ardoq Professional Services offers advisory, educational, configuration and integration guidance through a comprehensive set of modular packages and custom options that are targeted towards achieving expectations and realizing value from our Customers' investment.

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